



# Biography

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## Deputy General Manager, Theater Logistics Support Center-Europe/Africa

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### Ursula Collins

Ursula Collins became the Deputy General Manager and Logistics Management Officer for the Theater Logistics Support Center-Europe & Africa (TLSC-E/A) in November, 2024. She assumed this role after a distinguished tenure as the Lead Logistics Management Specialist for TLSC-E/A, where she served from December 1998 to 2024.

Her career in government service began in 1982 as a Customer Service Clerk for the 86th Tactical Fighter Wing at Ramstein Air Base. In April 1985, she transitioned to the role of Budget Assistant, serving until April 1986. Following that, she worked as a Program Analyst until November 1990. She then held the position of Lead Program Analyst for the 29th Area Support Group in Kaiserslautern until 1998, where she played a key role in strengthening logistics coordination and support systems. During her role as Lead Logistics Management Specialist, Collins was the primary TLSC-E/A planner for the European Enduring Equipment Set (E3S) while also performing the duties as the CLVII manager for TLSC-E/A.

Throughout her career, Collins has demonstrated exceptional leadership and expertise in logistics management, process improvement, and inter-agency coordination. Her fluency in English (C2) and conversational French (B2) have supported her success in multinational environments.

Her academic and professional credentials include studying Environmental & Spatial Planning at TU Kaiserslautern, Certified Business Administrator at the Vocational School (BBSII) in Kaiserslautern, Instructor Aptitude Certificate (Ada) from the Chamber of Commerce and Industry, Office Manager from the Chamber of Commerce and Industry as well as successfully completing the United States Army Business Transformation Lean Six Sigma Green Belt certification.

Collins has been honored with multiple awards recognizing exceptional performance, leadership, and innovation. These include Outstanding Performance and Superior Performance awards for consistently exceeding expectations and delivering impactful results. She also has received several Process Improvement Awards for initiatives that led to significant operational efficiencies and extensive cost savings through strategic innovation and optimization. These accolades reflect her commitment to practical, continuous and value-driven improvement.

Her contributions and professionalism continue to bolster TLSC-E/A's mission readiness and sustainment capabilities across Europe.